



June 12, 2020

Dear Residents, Family Members, and Responsible Parties,

Yesterday, several regional news sources published an article regarding the number of deaths attributed to COVID-19 in Bucks County nursing homes. The article included data on Lutheran Community at Telford indicating that our campus has seen 48 cases of COVID-19 and 8 deaths among residents in our health care center. This information is completely inaccurate.

After contacting various information outlets, we discovered the source of this data was attributed to the PA Department of Health. I have reached out to the PA Hospital and Health Care Association regarding this error. They in turn have confirmed our reporting is correct and are working to have this information amended in a timely fashion.

To confirm, as of today, there have been **zero (0)** cases of COVID-19 reported for residents in **any** level of living on our campus since the onset of the pandemic. We are very proud of our mitigation efforts and immensely grateful to our dedicated staff for the care and strict adherence to the guidelines we instituted throughout our community in an effort to ensure the health and well-being of all Lutheran Community at Telford residents.

Our reporting transparency will continue as we move through the various stages of the pandemic. Please continue to visit our website [www.lctelford.org](http://www.lctelford.org) or call our toll-free number **844-915-8500** for up-to-date guidance on all COVID-19 testing activity and notices within our community. We encourage you to share these resources with your family members as well.

Your continued support is greatly appreciated.

Sincerely,

A handwritten signature in cursive script that reads "Ellen Shrager".

Ellen Shrager  
Executive Director