

## FOR IMMEDIATE RELEASE

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## Affiliating Communities Receive Perfect Scores

**Telford, PA, December 2, 2016** — The Centers for Medicare and Medicaid Services, who regulate skilled nursing facilities for the Federal government, recently released their quarterly ratings of all Medicare and Medicaid-participating nursing homes across the United States. The system is designed so that only 25% of the more than 20,000 nursing facilities in the nation receive the highest possible score of five stars out of five.

Both the Lutheran Community at Telford and the Community at Rockhill, who announced their intent to affiliate this past September, received five-star ratings.

“These perfect scores came as a result of the dedication and expert care provided by Telford and Rockhill staff members every day,” said Dan McKee, President and CEO. “They represent just a glimpse of the level of care our communities provide, and of what our current and future residents can expect from us.”

The rating is comprised of three components—results of annual surveys, staffing, and quality measure scores. To qualify for a five-star rating, a facility must have a low number of deficiencies cited during annual surveys, superior staffing data, and scores on quality measures that are higher than the majority of other skilled nursing facilities in the nation.

Executive Directors Carol DeLancey (Rockhill) and Ellen Shrager (Telford) agree on the reasons each community has improved their ratings. “We’ve had excellent annual inspections and our staffing has been exceptional,” explained DeLancey.

Shrager added, “Our focus has been on improving quality measures in every aspect of care we provide. These results reflect our hard work, and we’re extremely proud.”

“By partnering, we have created advantages that will enable both communities to improve the overall quality of services provided to our residents,” said McKee. “This is just the beginning of the many great things to come for this affiliation.”



Since 1962, the Lutheran Community at Telford has provided exceptional services for seniors located in Bucks and Montgomery Counties. Telford offers a full continuum of care, from independent residential cottages and convenient apartment homes to comfortable

personal care accommodations. Shepherd's Way memory support neighborhood and a recently constructed Healthcare Pavilion give individuals access to the health care and support they need at all hours. The dedicated staff ensures that residents enjoy the best quality of life while maintaining the highest possible level of independence. Telford consists of 245 independent living units, 125 personal care beds in 97 units, and 75 skilled nursing beds.

12 Lutheran Home Drive, Telford, PA 18969

[www.lctelford.org](http://www.lctelford.org)



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Founded in 1935, the Community at Rockhill is a residential community for adults 65 and older located in Bucks County, Pennsylvania. As a Life Plan Community, Rockhill offers a continuum of care that includes Residential Living, Personal Care for adults who need assistance with daily activities, and Health Care for individuals in need of 24-hour support. Rockhill also offers Adult Day Services for individuals who need a stimulating place to spend the day. Rockhill's supportive family empowers residents to live spirited, fulfilling lives exactly as they choose—from active and engaged to peaceful and private. Rockhill consists of 206 independent living units, 53 personal care units, and 90 skilled nursing beds.

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